

# What to Do?

## Accident

The below instructions are from the official Camplify pre-hire checklist that is part of the handover.

1. Call Camplify on **1300 416 133** and inform them of the issue.
2. Take photos and send to the owner in case they need to raise a damage incident.
3. Inform the owner who, what, where and when the accident happened. If possible, use the messaging on Camplify's website.

## Breakdown

The below instructions are from the official Camplify pre-hire checklist that is part of the handover.

1. Get off the road, keep safe.
2. Call Camplify for NRMA Roadside on **1300 416 133** - select **option 4**.
3. The NRMA will help you get back on your journey or arrange alternatives.
4. Inform the owner what is happening. If possible, use the messaging on Camplify's
5. website.
6. Owner will make all decisions on where the van is towed and repaired.

## Dashboard Lights

The below instructions are from the official Camplify pre-hire checklist that is part of the handover.

1. Pull over immediately
2. Text the owner a photo of the dashboard and then call them immediately to get further instruction
3. If roadside assistance is required, call Camplify on **1300 416 133** and select **option 4** for road assistance

